



TERMS AND CONDITIONS



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Next, we ask you to carefully read the information on this page which contains the TERMS AND CONDITIONS FOR CONTRACTING SERVICES with our company.

1. PRIVACY POLICY

In Quechua Tours SAC we inform you that, in accordance with the provisions of Law No. 29733, Personal Data Protection Law, in compliance with the provisions of article 10 of Decree 1377 of 2013, all personal data provided by you will remain stored in our database under a secure environment and will not be available to the general public, all with the purpose of being able to attend to your requests, respond to your queries or send the information associated with your contracted services and / or keep you aware of information that we consider may be of interest to you.

Such Information will not be shared or disclosed, except when authorized by you, or in the following cases:

- When required by a competent authority and after compliance with the corresponding legal process.
- When, in the opinion of this site, it is necessary to enforce the conditions of use and other terms of this page, or to safeguard the integrity of other users or the site.

2. VOUCHER OF SERVICES

Once the payment of the reservation has been confirmed, you must provide the following information:

- First name and first surname of each of the people who will make the tour, ID number, Date of birth and age.
- In case there is a minor child in the group, you must prove that you are the father or mother of the minor, in case the child does not travel with their parents, they must carry a notarized letter that demonstrates the parents' permission to carry out the tours.
- You will also need to provide the address of the hotel where you will be picked up and a cell phone number.
- With these data, they are issued the reservation voucher that they can show if required.

3. CANCELLATIONS AND MODIFICATIONS:

Any cancellation or modification must be made in writing to the email quechuatours2@gmail.com or with express confirmation via WhatsApp +51989327337 of the person in charge (Tania Guerrero).

- In the event that the reservation is canceled one day before, 50% of the total will be returned.
- In the event that the reservation is canceled the same day, nothing will be returned and the agency will charge the total.



- Cancellations or modifications will be accepted without charge if they are made before 2 days before admission.

Prices:

All prices are in US dollars or soles and are subject to change without prior notice. Prices are given per person, unless otherwise specified.

Bookings:

Reservations must be confirmed one day before the tour to the following account number:

SAVINGS ACCOUNT IN SOLES:

Savings account in soles BCP: 375-39155176-0-39 in the name of Tania Guerrero, CCI: 00237513915517603942 manager of the company or to the yape 989327337

IT DOES NOT INCLUDE TRANSFER COMMISSION (S / .9) You must pay this bank commission, otherwise you must re-deposit S / 18 for said concept

About the Itinerary.- The itineraries of the tours are planned with care, although for operational reasons, it may be necessary to change the order of activities in the itinerary or the specified route. These cases are exceptional, although in general the itinerary should be treated only as a basic guide.

4. COMMITMENT OF THE QUECHUA TOURS AGENCY

- Quechua SAC is committed to providing diligent and quality tourism services to all its clients.
- Quechua SAC undertakes to provide the clearest and most accurate information to its passengers and to be attentive to inquiries, which it will answer as clearly as possible.
- Quechua SAC undertakes to try to provide a solution in the best way in case a dispute arises with the passenger.

5. PASSENGER COMMITMENTS

- Through this document, the Quechua Tours passenger accepts that he is going on a tour under the orders of a guide from whom he will receive the pertinent suggestions for the proper development and enjoyment of the tour.
- By means of this, the passenger who receives this service voucher is aware of the route and itinerary that he will travel during the tour or tours that he hires.
- Through this document, the passenger agrees to resolve any discrepancy through a reasonable and harmonious dialogue before resorting to higher authorities.